

## **TWIN TOWERS WEAR, SNAP, SHARE, WIN (TWINTOWERSVMY) Terms and conditions**

**Contest period: 18 August 2025 – 20 September 2025**

### **A. ABOUT THE CONTEST**

1. PETRONAS Twin Towers VMY #TwinTowersVMY("Contest") is run by the visit experience operator, Petrosains Sdn. Bhd. ("Organiser").
2. The Contest is run on Instagram and is open to all Malaysians, but **is not applicable to** all employees of PETROSAINS Sdn. Bhd.
3. The Contest starts at 10am on 18 August 2025 and ends at 11.59pm on 20 September 2025 ("Contest Period").

### **B. ENTRIES**

1. To participate in the Contest, each participant will need to
  - a) Upload a photo of the iconic PETRONAS Twin Towers on Instagram following the theme: with PETRONAS Twin Towers in the background.
  - b) Tag us at Petronas Twin Towers @petronastwintowers on Instagram and hashtag #TwinTowersVMY
2. Each participant must ensure that their profile is set to public for the entries to be considered for the Contest.
3. Participants can submit multiple entries. However, only one (1) entry per participant will be selected as the winning entry.
4. Entries must be received by the Organiser on or before the last date of the Contest Period. All entries received after the Contest Period and before Contest Period will be disqualified and ineligible for consideration for prizes.
5. The Organiser will not be responsible for entries that are not received for whatever reason.
6. By joining the Contest, participants acknowledge that they have read, understood, and agreed to Terms and Conditions and Privacy Policy and agree to be bound by these terms and conditions and Privacy Policy.
7. Proof of submission of entries do not constitute proof of or evidence that the Organiser has received the Contest entry or that the participant has participated in the Contest.
8. The Organiser is entitled to disqualify entries for any reason, including but not limited to non-fulfillment of or non-adherence to the Contest terms and procedures as set out in PART B, ITEM 1 and ITEM 2. The Organiser reserves the right to disqualify participants who are suspected of cheating, tampering and/or are suspected of being spam and/or fake account.
9. The Organiser reserves the right to disqualify entries that use abusive language and/or images that are deemed unsuitable for the public.

### **C. SELECTION OF WINNERS**

1. 5 winners will be selected at the end of the Contest Period.
2. The announcement of the winners will be published on the PETRONAS Twin Towers's Official Instagram Page.
3. The winner will be required to respond to the Organiser's notification via the PETRONAS Twin Towers's Official Instagram Page, or such other mode of communication as may be

directed by the Organiser, by providing their full name, National Registration Identity Card ("NRIC") number, mobile number, and email address.

4. If the selected winner(s) is/are unable to or fail to send in the required details to the Organiser within two (2) weeks from the date of announcement of the winners, the Organiser reserves the right to:
  - a) Disqualify the said winner(s) without notice, and
  - b) Select an alternate winner as per initial selection process.
5. For the avoidance of doubt, the Organiser is not obliged to make multiple attempts to contact the selected winners and shall have no liability to the said selected winner(s) in any respect whatsoever.
6. The Organiser's decisions are final.

#### **D. PRIZES**

1. The winners will receive two (2) adult admission tickets to the PETRONAS Twin Towers
2. Winners are required to provide the details as set out in PART C, ITEM 3 for verification purposes.
3. Prizes awarded are accepted entirely at the risk of the winner(s) and are awarded by the
4. Organiser without any warranty of any kind, whether express or implied

#### **E. GENERAL**

1. The Contest will be held during the Contest Period as set out in PART A, ITEM 3. The Organiser reserves the right, at its sole and absolute discretion, to vary, postpone, and/or re-schedule the Contest dates or extend the Contest Period, at any time without any liability.
2. The Organiser reserves the right, at its sole and absolute discretion, to change, amend, delete, and/or add to the Terms and Conditions and other applicable rules and regulations including the mechanism of the Contest as set out in PART B, ITEM 1 and ITEM 2, at any time and without notice and without any liability.
3. The Organiser will not be liable to the participants and winners in any way in respect of any matter arising under the Contest whether caused by error, negligence (whether in contract or tort) or unintentional wrongful act or conduct on the part of the Organiser or otherwise or from the use or redemption of the prizes.
4. All participants and the winners shall indemnify the Organiser, its associated companies, against all claims for any loss or damages, whether direct, indirect, consequential, or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Contest.
5. All costs incurred by the participant in relation to and/or with respect to the Contest shall be solely borne by the participant. The Organiser shall not be under any obligation to reimburse the participant for any such costs and expenses incurred thereof.
6. The participant acknowledges that his/her participation in the Contest shall be at his/her risk.
7. The Organiser is not affiliated with any applications of any social media platforms. Participants must comply with all applicable terms of use of any social media platforms.
8. These terms and conditions are subject to and construed in accordance with the laws of Malaysia, and the courts of Malaysia shall have exclusive jurisdiction in settling any disputes.

9. The invalidity, illegality and/or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remaining Terms and Conditions of the Contest.

#### **F. PRIVACY POLICY**

1. By participating in the Contest, participants acknowledge that they have read the Personal Data Protection Notice on the Organiser's website and agree to be bound by these terms and conditions.
2. By participating in the Contest, participants consent to the use and disclosure of your personal information for receiving invitations and/or marketing communication materials from the Organiser.
3. All pictures, videos and contents related to the Contest, including the submitted entry, will be the copyright of the Organiser and may be used in any media (Facebook or other social media platforms, company website(s), newsletters, et cetera) that the Organiser sees fit without any compensation.
4. Any personal data of participants and winners processed by the Organiser shall be subject to the notice and terms of the Organiser which can be retrieved from <https://www.petronastwintowers.com.my/privacy-policy/>

#### **G. PROHIBITED CONTENT**

Below is a partial list of content that is illegal or prohibited to be posted on the Contest. Posting of any of this content by the participant may, in the Organiser's sole discretion, result in the disqualification of participation. In addition, the Organiser reserves the right to investigate and take appropriate legal action, in its sole discretion, against anyone who violates this provision, including without limitation, removing the offending communication posted on the PETRONAS Twin Towers Facebook & Instagram and reporting such violators to the appropriate legal authorities. Prohibited content includes, but is not limited to, contents which, in the Organiser's sole judgement:

- is offensive to the online community, such as content that promotes racism, politically religious agendas, inflammatory religious content, violence, foul language, bigotry, hatred or physical harm of any kind against any group or individual;
- include ingredients that are offensive to other religious practices
- harasses or advocates harassment of another person;
- involves the transmission of "junk mail", "chain letters," "spam," or any other unsolicited mass mailing, e-mailing, or other communication;
- includes any information that [1] the participant knows is false or misleading, [2] promotes illegal activities or conduct that is abusive, or [3] is threatening, obscene, defamatory, or libelous;
- constitutes or includes any illegal or unauthorized copy of another person's copyrighted or copyrightable work, including, but not limited to, [1] pirated computer programs or links to them, [2] information which circumvents manufacturer-installed copy-protect devices, [3] pirated music or links to pirated music files;
- displays obscene, pornographic or sexually explicit material of any kind;
- includes material that exploits people in a sexual or violent manner;

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- includes material showing or depicting any offensive or violent acts whether involving other person or persons or animal or not;
- provides instructional information about illegal activities such as making or buying illegal weapons, violating someone's privacy, or providing or creating computer viruses; and exhibits overtly dangerous or potentially life-threatening situations.